

## INSTALLATION INSTRUCTIONS

### For Sectional Type Doors

## IMPORTANT SAFETY NOTES

Please read the instructions carefully! This garage door operator is designed to provide safe and reliable service if installed and tested as described in these instructions. A garage door is the largest mechanical appliance in a residence. Care must be taken to prevent injury or death during installation and operation of the garage door and garage door operator.

THE FOLLOWING FORMATS ARE USED FOR SAFETY NOTES IN THESE INSTRUCTIONS.

### ⚠ WARNING ⚠

**This type of warning note is used to indicate possible mechanical hazards that may cause serious injuries or death.**

### ⚠ CAUTION ⚠

**This type of warning note is used to indicate the possibility of damage to the garage door or garage door operator.**

## IMPORTANT INSTALLATION SAFETY INSTRUCTIONS

### ⚠ WARNING ⚠

**TO REDUCE THE RISK OF SEVERE INJURY OR DEATH TO PERSONS, REVIEW THESE INSTALLATION SAFETY STEPS BEFORE PROCEEDING**

1. READ AND FOLLOW ALL INSTALLATION INSTRUCTIONS.
2. Install only on a properly balanced sectional garage door. An improperly balanced door could result in severe injury or death. Repairs to cables, spring assemblies, and other hardware must be made by a qualified service person before installing the opener.
3. Disable all locks and remove all ropes connected to the garage door before installing the opener. Ropes connected to a garage door can cause entanglement and death.
4. If possible, install door opener 7 feet or more above the floor with the manual release handle mounted 6 feet above the floor.
5. Do not connect the opener to the power source until instructed to do so.
6. Locate the wall station or push button within sight of the door at a minimum height of 5 feet so that small children cannot reach it. Locate the wall station or push button away from all moving parts of the door.
7. Install the User Safety Label on the wall adjacent to the wall station or push button.
8. Upon completion of the installation, the door must reverse when it comes in contact with a 1-1/2" high object (or a 2x4 laid flat at the center of the door) on the floor and when the infrared safety beam is blocked.
9. Do not wear watches, rings or loose clothing while installing or servicing an opener. Jewelry or loose clothing can be caught in the mechanism of the garage door or the opener.
10. DISCONNECT THE ELECTRIC POWER FROM THE GARAGE DOOR OPENER BEFORE MAKING ANY REPAIRS OR REMOVING THE COVER.
11. Disconnecting the Door from the Opener: With the door in any position (preferably closed), carefully pull the red release handle. USE CAUTION IF THE DOOR IS OPEN. An open or partially open door may fall rapidly if disconnected from the opener. Do not allow anyone in the path of the door.
12. Use this operator only with sectional overhead door no more than 10FT tall.

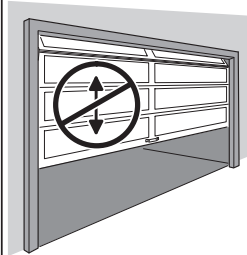
### 1 Check the Door Balance

- 1 From outside the garage, slowly open the door all the way, and then close it all the way. Notice if there is any binding, sticking or rubbing. The door should move smoothly in both directions.

- 2 Raise the garage door about halfway up. Carefully release the door and see if the door balances. It should stay in place. Close the door.

**IMPORTANT:** If the garage door is unbalanced or the door travel isn't smooth, have a qualified garage door professional adjust or repair the door.

#### CHECKING THE DOOR BALANCE

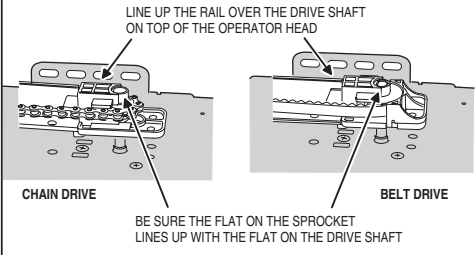


THE DOOR SHOULD BALANCE WITHOUT GOING UP OR DOWN

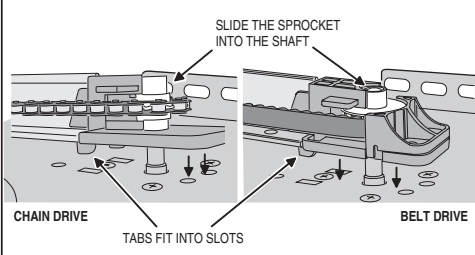
### 2 Attach the Rail to the Operator

- 1 Place the operator head on the garage floor with cardboard underneath it to protect the finish.
- 2 Align the rail over the center of the operator head.
- 3 Be sure the flat on the sprocket lines up with the flat on the drive shaft.
- 4 Slide the sprocket onto the shaft.
- 5 Attach the rail to the operator head by installing four ¼-20 x ¾" bolts.
- 6 Tighten the four bolts in the order shown with a 7/16" socket.

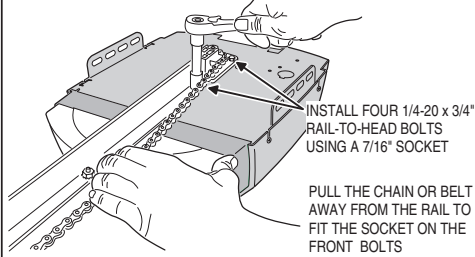
#### ALIGNING THE RAIL



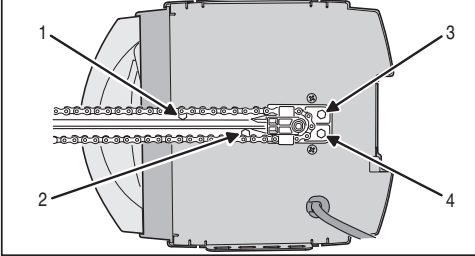
#### MATING THE SPROCKET AND SHAFT



#### ATTACHING THE RAIL



#### TIGHTEN THE RAIL-TO-HEAD BOLTS IN THIS ORDER



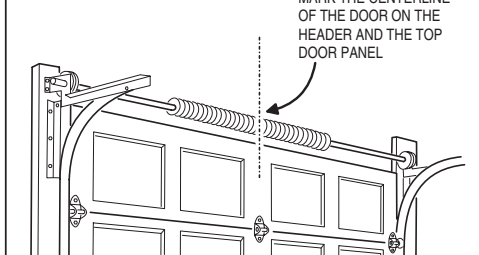
### 3 Locate the Header Bracket Position

- 1 Close the door.
- 2 From inside the garage, use a pencil to mark the vertical centerline of the door on the header wall and on the top panel of the door.
- 3 Examine the area above the center of the door on the door header wall for a header bracket mounting location.
- 4 Open the door to the high-rise point (the point where the top edge of the door is highest above the floor) and measure the distance to the floor.
- 5 Close the door and use a pencil to mark the header wall 1" above the measured high-rise point.

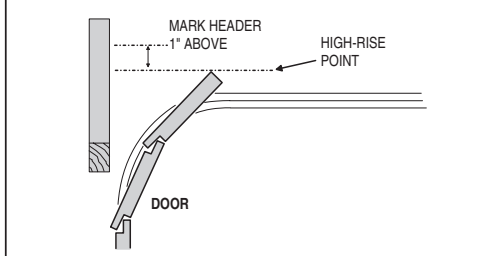
**NOTE:** In some installations, the header bracket location will be higher than the door header. This will require adding a 2x4 (or larger) cross piece to the wall studs to provide a mounting location for the header bracket. Use lag screws (not supplied) to attach the 2x4 to the studs.

- 6 On doors with low headroom, the header bracket can be attached to the ceiling up to 6" back from the header wall (see next step).

#### MARKING THE CENTERLINE



#### MARKING ABOVE THE HIGH-RISE POINT



### 4 Install the Header Bracket

#### Attaching the Header Bracket to the Wall

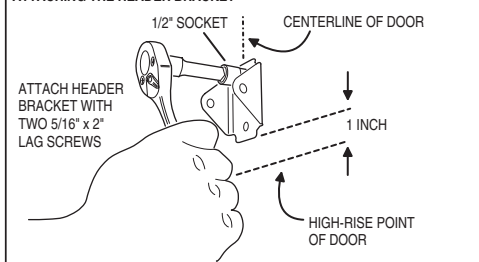
- 1 Hold the header bracket on the center line drawn above the door with the bottom edge of the bracket on the line marked above the high-rise point.
- 2 Use a pencil to mark the two bracket holes.
- 3 Drill two 3/16" pilot holes about 2" deep.
- 4 Use a ½" socket to fasten the bracket with two 5/16" x 2" lag screws.

#### Attaching the Header Bracket to the Ceiling

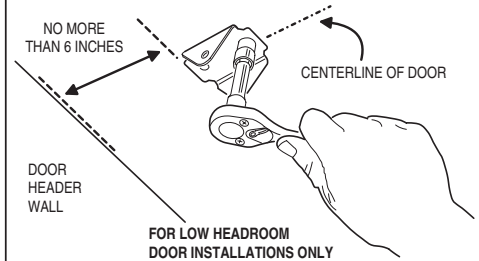
**NOTE:** On a finished ceiling, be sure there is a joist to fasten to under the sheetrock where the header bracket will be located (use a stud finder). If there is none, install a 2x4 cross piece between the two closest joists to fasten the header bracket onto.

- 1 Extend the center line drawn on the header wall along the ceiling.
- 2 Hold the bracket on the center line with the edge of the bracket no further than 6" from the header wall.
- 3 Use a pencil to mark the two bracket holes.
- 4 Drill two 3/16" pilot holes about 2" deep.
- 5 Use a ½" socket to fasten the bracket with two 5/16" x 2" lag screws.

#### ATTACHING THE HEADER BRACKET



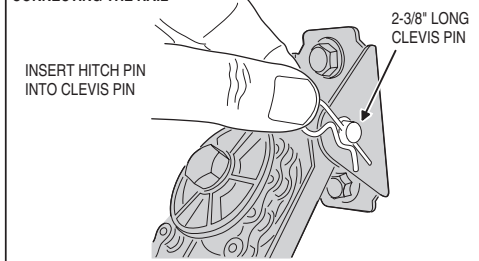
#### ATTACHING THE HEADER BRACKET TO THE CEILING



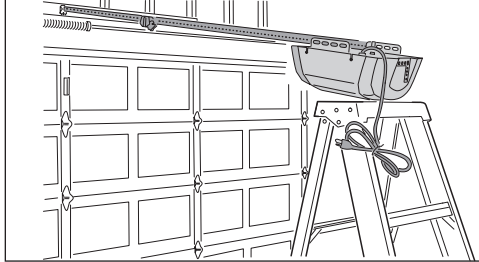
### 5 Connect the Rail to the Header Bracket

- 1 Place assembled operator on the empty carton on the floor with rail towards the door.
- 2 Insert the end of the rail into header bracket.
- 3 Insert the 5/16" x 2-3/8" clevis pin through header bracket and rail.
- 4 Secure the clevis pin with the hitch pin.

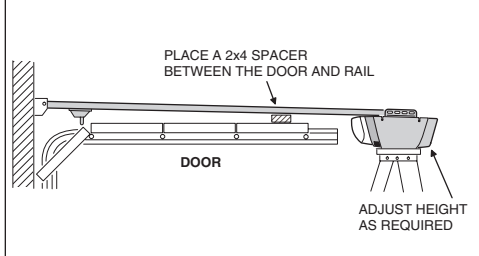
#### CONNECTING THE RAIL



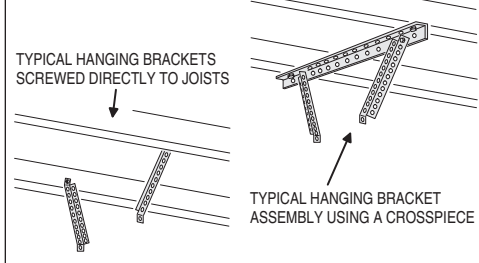
#### PREPARING TO HANG THE OPERATOR



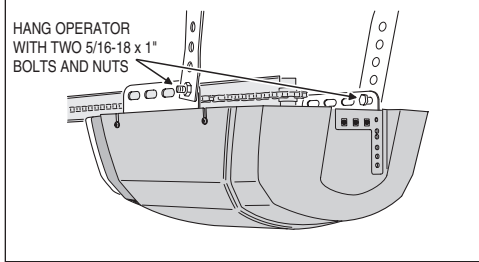
#### ADJUSTING OPERATOR HEIGHT



#### HANGING BRACKET OPTIONS



#### HANGING THE OPERATOR



### 7 Install the Wall Station

### ⚠ WARNING ⚠

**Children operating or playing with a garage door operator can injure themselves or others. The garage door could cause serious injury or death. Do not allow children to operate the remote control(s) or the wall station. Install the wall station out of reach of children and away from all moving parts of the door. The door must be clearly visible from the wall station. A moving garage door could injure someone under it. Only activate the door when it is properly adjusted, when it can be seen clearly and when there are no obstructions to the door travel.**

**NOTE:** 22 AWG 2-conductor wall station and safety beam wire is supplied with the operator. Use this wire or the installation's pre-wiring. For additional wire, contact Linear PRO Access for information regarding the 24-pack Model HAE00009 wire and wire clip kit.

**UL NOTE:** All low voltage Class 2 cable used with this operator must be UL Listed Type CL2, CL2R, CL2X, or CL2X or other cable with equivalent or better electrical, mechanical, and flammability ratings.

- 1 Strip back ½" of insulation and connect a wire to each of the two terminals on the back of the wall station.
- 2 Use the screws provided to mount the wall station near an access door at a minimum height of five feet. **SEE IMPORTANT WARNING ABOVE!**
- 3 For non-prewired installations, route the wire to the back of the operator. Use insulated staples (not supplied) to secure the wire. Staples must straddle both wires to avoid electrical shorts.
- 4 Cut the wall station wire about 6" longer than needed to reach the operator terminals. Strip back ½" of insulation.
- 5 Connect either wire to the operator's PUSHBUTTON terminal and the other wire to the operator's COMMON terminal.
- 6 Apply the User Safety Instruction Label to the wall next to the wall station. Use staples or tacks to help the label remain in place over time.

**IMPORTANT! DO NOT PLUG THE OPERATOR IN AT THIS TIME! More installation is required.**

### 8 Install the Safety Beam

### ⚠ WARNING ⚠

**Persons, particularly children, could be killed by a closing garage door without a properly installed and adjusted safety beam optical obstacle sensing system.**

**NOTE:** The safety beam's infrared light beam must not be obstructed by the door, or by any part of the door hardware. Use wooden spacers between the beam brackets and wall if necessary to create proper clearance.

- 1 Assemble the two safety beam brackets from the four L-shaped brackets using two ¼-20 x ¾" bolts and ¼-20 keps nuts (one nut & bolt for each bracket).

**⚠ WARNING ⚠**  
**To protect small children, do not install the safety beam higher or lower than instructed.**

- 2 Position the assembled brackets on each side of the door so the center line of the safety beam lenses will be 5-1/2" above the floor. Use the index marks on the brackets to make the bracket assemblies equal lengths. Mark the locations for the bracket mounting screws.

**NOTE:** The safety beam receiver (the unit with two indicators) should be located on the "shady" side of the door to prevent sunlight from shining directly into the receiver's lens.

- 3 Drill two 3/16" pilot holes for lag screws at marks. Mount the brackets with two ¼" x 1-¼" lag screws and tighten with a 7/16" socket.

- 4 Insert the sender and receiver into the bracket holes so the lenses of the units will face each other. Twist the units until the spring clips lock into a detent mark on the brackets. To protect the units from being bumped after installation, it is recommended to mount the sender and receiver inside the brackets as shown.

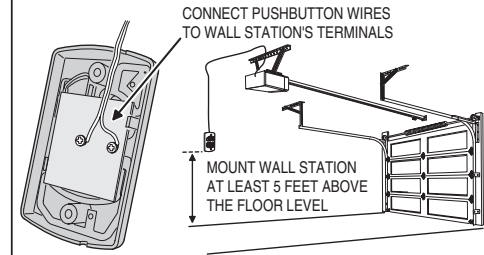
**IMPORTANT:** Be careful to route the safety beam wiring away from any moving parts of the door or operator.

- 5 For non-prewired installations, route the wires from the sender and receiver, up the wall above the door hardware, then over to the center of the door, then along the top of the rail (or ceiling), and back to the operator head. Cut the wires about 6" longer than needed to reach the operator terminals. Strip back ½" of insulation from the ends of the wires.

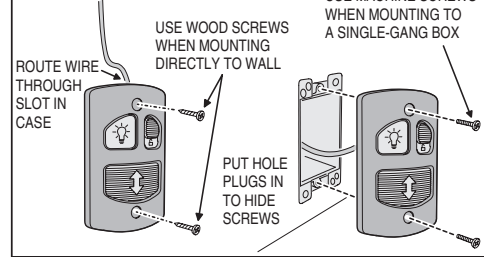
- 6 For non-prewired installations, secure all the wires to the wall and ceiling with insulated staples (not supplied). Staples must straddle both wires to prevent shorts. Secure the wire to the top of the rail with wire clips (supplied).

- 7 At the operator, twist one wire from each pair together, then twist the other wire from each pair together.
- 8 Attach either twisted connection to the operator's BEAM terminal. Connect the other twisted connection to the operator's COMMON terminal.

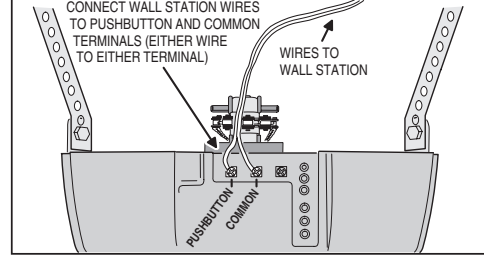
#### CONNECTING AND LOCATING THE WALL STATION



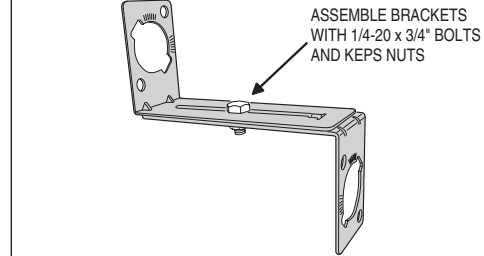
#### MOUNTING THE WALL STATION



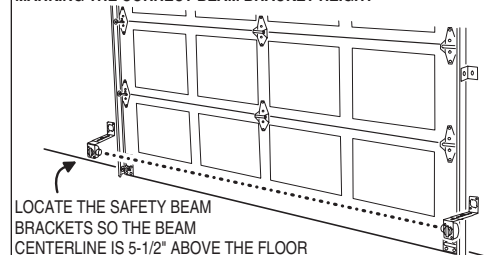
#### CONNECTING THE WIRES TO OPERATOR



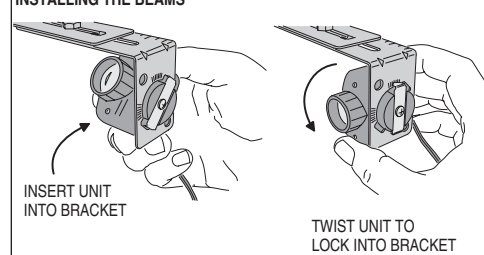
#### ASSEMBLING THE BRACKETS



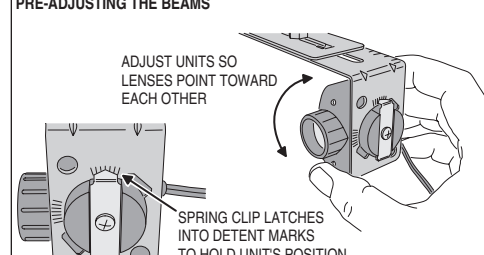
#### MARKING THE CORRECT BEAM BRACKET HEIGHT



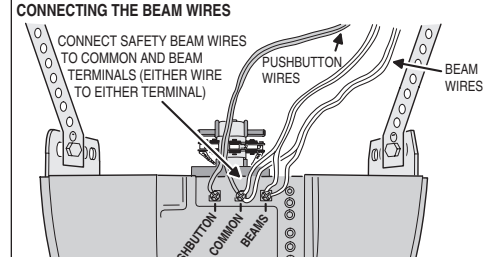
#### INSTALLING THE BEAMS



#### PRE-ADJUSTING THE BEAMS



#### CONNECTING THE BEAM WIRES



### 9 Install the Door Bracket and Door Arm

- 1 Fully close the door. Hold the door bracket against the inside of the door's top panel. Align the top edge of the bracket 2" to 4" below the top edge of the door; or, if there is a structural support across the top of the door, place the top edge of the bracket directly below the support. Align the vertical centerline drawn on the door with the center of the bracket. See the figure for details. Mark the left and right holes of the bracket.

- 2 Drill ¼" holes at marks and insert two ¼-20 x 2" carriage bolts (not supplied) from outside of door through the door bracket.

- 3 Secure door bracket with two ¼-20 keps nuts (not supplied). Tighten with a 7/16" socket.

- 4 Slide the 5/16" x 1-3/8" clevis pin through one hole on door bracket; then the single hole on the curved door arm; then through the other hole on the door bracket. Secure the clevis pin with the hitch pin.

- 5 Insert the single hole end of the straight door arm into the slot in the trolley. Slide the 1-1/8" clevis pin through the hole and secure it with a hitch pin.

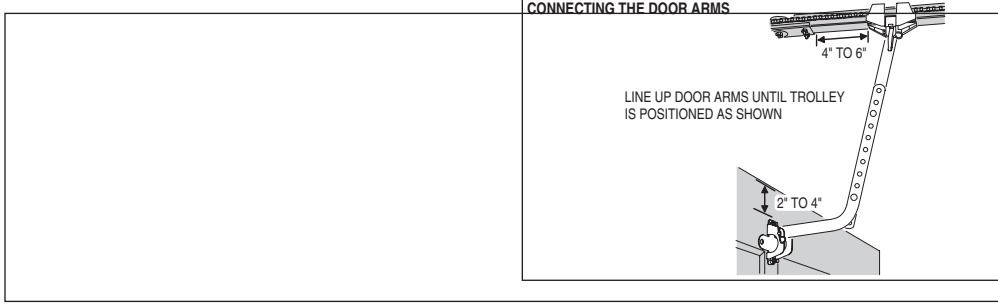
- 6 Flip the trolley release lever to disconnect the trolley.

- 7 Rotate the curved door arm upward to meet the straight door arm connected to the trolley. Align the two door arms so that the holes in both arms overlap.

**NOTE:** The straight door arm should be slightly angled toward the operator head.

#### CONNECTING DOOR ARMS

- 1 Line up door arms until trolley is positioned as shown. Connect the arms together using two 5/16-18 x 1" bolts inserted in the highest and lowest matching holes, secure the bolts with two 5/16" keps nuts, tighten with a ½" socket.



### 10 Connect the Operator to Power Source

### ⚠ WARNING ⚠

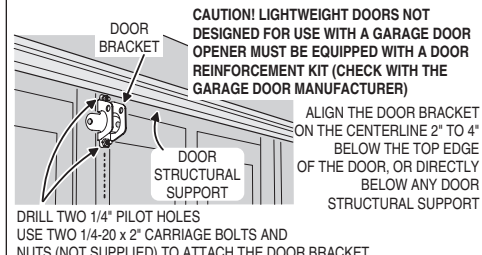
**To prevent electrocution or fire, installation and wiring must be in compliance with local electrical and building codes.**

#### Cord and Outlet Connection

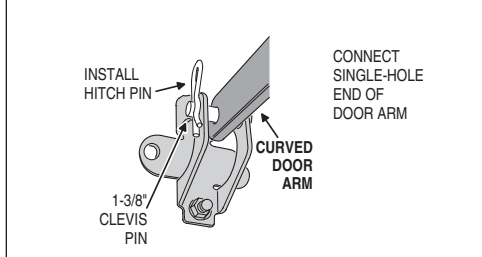
The operator should be connected to a grounded receptacle on the ceiling or near the operator head. If none is available which will accept the grounded operator plug, one should be installed by a qualified electrician. Do not use an extension cord.

- 1 Plug the operator into a grounded receptacle.
- 2 When the operator is plugged in, a click should sound in the operator and the light should turn on. If light does not turn on, check the power source and light bulb.

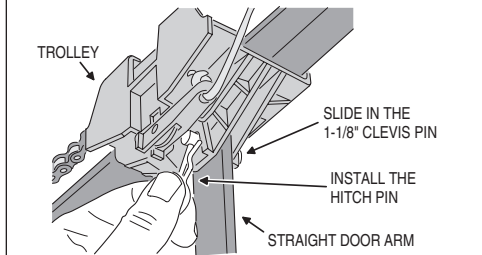
#### INSTALLING THE DOOR BRACKET



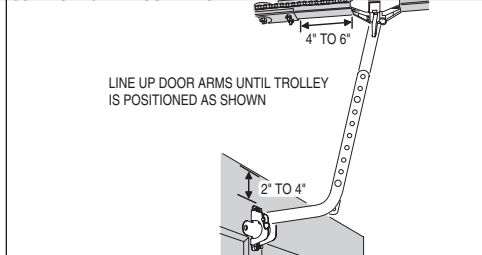
#### CONNECTING THE DOOR ARM TO THE DOOR BRACKET



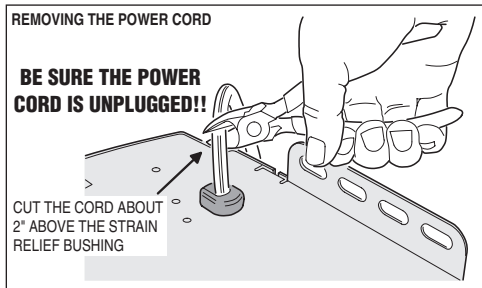
#### CONNECTING THE DOOR ARM TO THE TROLLEY



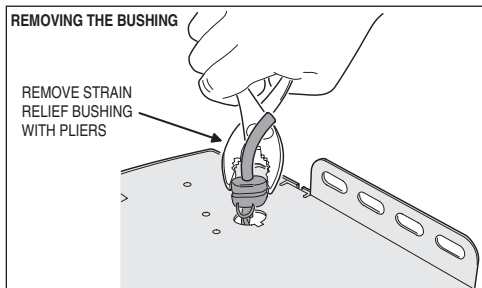
#### CONNECTING THE DOOR ARMS



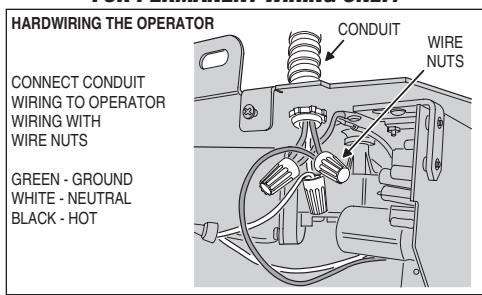
#### FOR PERMANENT WIRING ONLY!



#### FOR PERMANENT WIRING ONLY!



#### FOR PERMANENT WIRING ONLY!





## 11 Aligning the Infrared Safety Beam

The safety beam has two components, a sender and a receiver. The sender produces a narrow infrared beam that travels across the bottom of the door opening to the infrared receiver. If an object blocks the infrared beam while the door is closing, the door will stop, then reverse and fully open (the operator's light will flash three times).

**As a safety feature, the operator will ignore signals from all remote controls if the door is open and the infrared safety beam is blocked or out of alignment. In this case, the door can be forced closed by pressing and holding the wall station's up/down arrow pushbutton (be sure the door area is in clear view).**

### ⚠ WARNING ⚠

**With the door closed, disengage the trolley from the chain or belt during these alignment tests by pulling the red release handle.**

#### Safety Beam Test

- Check that the operator has power. The green lights on the sender and receiver should be lit.
- If the receiver's green light is on, but the red light is off, the receiver has power but is not detecting the infrared beam from the sender. The red light might flash when the beam is partially detected. This can be caused by mis-alignment or something blocking the beam. Adjust the safety beam sender and receiver while watching the receiver's red light (stay out of the beam while aligning it). When the red light stays on, rotate the sender towards the ceiling and stop when the red light on the receiver begins to flicker. Rotate the sender back towards a horizontal position with the floor and stop as soon as the red light on the receiver lights solid. The beam is now properly aligned.

SAFETY BEAM INDICATOR TABLE	
GREEN ON	POWER ON
GREEN OFF	POWER OFF
RED ON	BEAM OK - NO BLOCKAGE
RED OFF	BEAM BLOCKED OR MIS-ALIGNED
RED FLASHING	BEAM ALIGNED POORLY

**NOTE:** If the receiver's red light remains off, check for: 1) Dirt on the receiver's lens, 2) Sunlight shining into the receiver's lens, 3) A short in the safety beam wiring (from staples or at the operator terminals).

- With the door closed and the operator disengaged from the door, press the wall station's UP/DOWN ARROW button to move the traveler (the part on the belt or chain that the trolley engages with) to the up position (away from the door). **NOTE: Do not cycle the operator to full travel without the door connected.**

- Push the wall station's UP/DOWN ARROW button again. While the traveler is moving to the down position (toward the door), block the safety beam. **THE TRAVELER MUST STOP, THEN REVERSE TO THE UP POSITION.** The operator's light and red light should flash three times.

- Place an object in the path of the safety beam. Check that constant pressure is required on the wall station's UP/DOWN ARROW button to cause the traveler to move toward the down position. Release the pushbutton *before* the operator stops; check that the traveler returns to the up position.

**NOTE:** The garage door operator will not respond to a CLOSE command from a radio transmitter if the safety beam is blocked.

- To reconnect the operator, flip the release lever up. Raise the door manually until the operator reconnects.

## 12 Remote Controls

The operator is supplied with a three-button remote control (the second and third buttons can be used to control an additional operator or gate if it contains a Linear MegaCode™ receiver). Additional single and multi-button remote controls can be purchased. The short wire on the back of the operator serves as an antenna for the remote controls. Do not cut off the wire or the remote controls will not operate well.

### ⚠ WARNING ⚠

**Children operating or playing with a garage door operator can injure themselves or others. The garage door could cause serious injury or death. Do not allow children to operate the remote control(s) or the wall station. A moving garage door could injure or kill someone under it. Activate the operator only when the door is clearly visible, free of obstructions and adjusted properly.**

#### To Add or Remove a Remote Control

- Press the operator's LEARN button. The operator's light and red light will flash once and turn on for about 15 seconds. A remote must be added or removed while the red light is still on.

- Send a signal from a remote. The operator's light and the red light will flash four times if a remote was removed.

- Repeat Steps 1 & 2 for any additional remote controls.

#### To Remove All Remote Controls

- Press and hold the operator's LEARN button for ten seconds or more.

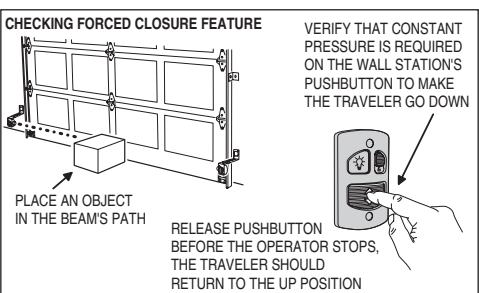
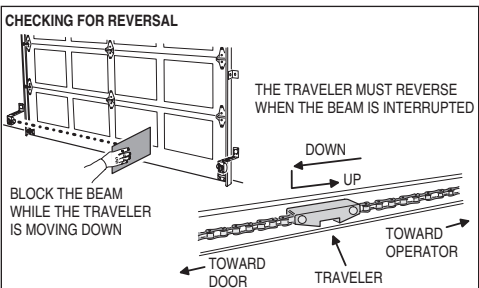
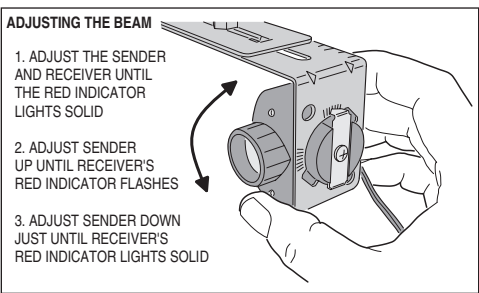
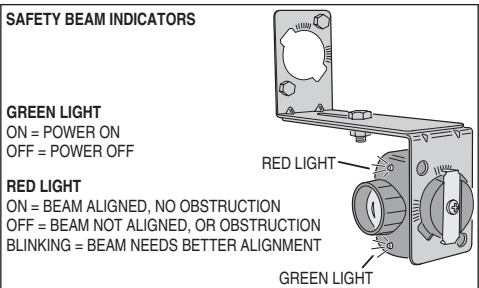
- Release the LEARN button. The red light and operator's light will blink three times signaling that all of the remotes in the operator's memory were erased. The red light will turn off, then turn on for 15 seconds. A remote control can be entered during this time using the steps above.

#### Testing

- Before testing the remote control, straighten out the operator's antenna wire so it points up.
- Stand clear of the door, press the remote control's button and verify that the operator starts. **PRESS THE REMOTE CONTROL'S BUTTON AGAIN TO STOP THE DOOR MID-TRAVEL.**

#### Replacing a Remote Control's Batteries

When the red light on the remote glows dimly, or fails to light at all when the remote is activated, the batteries need replacing. Follow the steps in the illustration.



## 13 Adjusting the Open and Close Limits

The limit settings control how far the door will open and close. Set the limits so the door opens just short of any door stops, and closes at the floor level. **Out of the box, the operator is preset on its close limit and the open limit is preset for a 7-foot high door.**

Use the wall station or a transmitter to test operate the door. If required, use the following steps to adjust the limits.

#### Adjusting the Open Limit

- Use the wall station or a transmitter to move the door to the open limit position.
- Press both the UP and LEARN buttons for three seconds. The green indicator and operator's light will flash twice then stay on.
- If necessary, use the UP and DOWN buttons to jog the door at slow speed to fine-tune the open limit position.
- When the door is at the proper open limit position, press the LEARN button to store the setting and exit setup. The green indicator and the operator's light will flash two times.

#### Adjusting the Close Limit

- Use the wall station or a transmitter to move the door to the close limit position.
- Press both the DOWN and LEARN buttons for three seconds. The red indicator and operator's light will flash twice then stay on.
- If necessary, use the UP and DOWN buttons to jog the door at slow speed to fine-tune the close limit position.
- When the door is at the proper close limit position, press the LEARN button to store the setting and exit setup. The red indicator and the operator's light will flash two times.

**NOTE:** If the operator is field reset per Section 19, both the open and close limits must be adjusted and the automatic door force setup must be completed for proper operation.

## 14 Automatic Door Force Setup

The operator automatically measures the door force throughout the entire travel of the door each time the operator cycles. The following steps are all that's required to setup the safety reversal system.

#### Automatic Door Force Setup

- Be sure that the trolley latch is up and the door is connected to the operator.
- Operate the door through four complete open and close cycles.



**Do not cycle the operator full travel without the door connected. The automatic door force setting will adjust to the unloaded condition and may trip the safety system when the door is reconnected.**

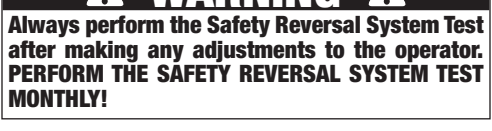
## 15 Safety Reversal System Test

The operator determines that there is an obstruction if a higher than expected amount of force is detected during a door cycle. If an obstruction is encountered during a closing cycle, the operator and door will stop then fully open. If an obstruction is encountered during an opening cycle, the operator and door will stop.

#### Safety Reversal System Test

- Lay a 2 x 4 board flat on the floor where it will be struck by the center of the door as it closes.

- Verify that the door reverses when it strikes the board. The door must reverse within two seconds after striking the board.



### ⚠ WARNING ⚠

**Always perform the Safety Reversal System Test after making any adjustments to the operator. PERFORM THE SAFETY REVERSAL SYSTEM TEST MONTHLY!**

## 16 Adjusting the Force Factor (Installation Option, Normally Not Used)

The operator uses the peak force measured during each of the last four complete cycles plus a "force factor" to calculate the maximum allowed force setting for the current door cycle. If the calculated maximum force setting is exceeded during the current door cycle, the operator reacts to the obstruction. As door hardware conditions change over time with weather and wear, the calculation of the maximum door force setting using the four cycle running average will compensate for the current conditions of the installation.

**The door force is preset for the lowest amount of pressure on an obstacle to detect an obstruction. THE FACTORY SETTING IS OPTIMIZED FOR MOST INSTALLATIONS.**

#### Changing the Force Factor Setting

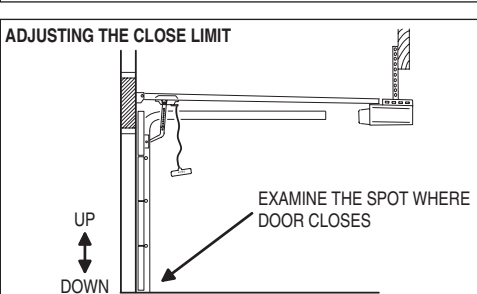
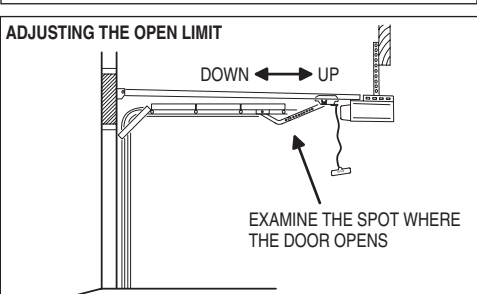
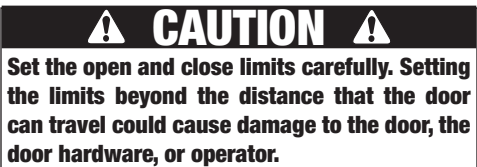
As an installation option, the operator's "force factor" can be adjusted to change the amount of pressure exerted on an obstacle before the operator reacts to the obstruction.

- Press both the UP and DOWN buttons for three seconds. The red and green indicators and operator's light will flash twice.
- Use the UP or DOWN buttons to set the force factor. Pressing the UP button *increases* the force factor, pressing the DOWN button *decreases* the force factor.

FORCE FACTOR INDICATOR TABLE	
GREEN ON	LOW FORCE FACTOR
RED & GREEN ON	MEDIUM FORCE FACTOR
RED ON	HIGH FORCE FACTOR

- After selecting the force factor, press the LEARN button to store the setting and exit setup. The red and green indicators and the operator's light will flash two times. (If the force factor is not set within one minute, the operator will return to normal operation at its previous force factor setting.)

- After changing the force factor setting, perform the Safety System Reversal Test.



## 17 Using the Garage Door Operator

### IMPORTANT USER SAFETY INSTRUCTIONS

#### ⚠ WARNING ⚠

### A MOVING GARAGE DOOR CAN CAUSE INJURY OR DEATH! TO REDUCE THE RISK OF DEATH OR SEVERE INJURY:

- READ AND FOLLOW ALL INSTALLATION INSTRUCTIONS.
- NEVER LET CHILDREN OPERATE, OR PLAY WITH DOOR CONTROLS! KEEP REMOTE CONTROL AWAY FROM CHILDREN!
- Always keep moving door in sight and away from people and objects until it is completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- NEVER GO UNDER A STOPPED, PARTIALLY OPEN DOOR.
- Test door operator monthly. The garage door MUST reverse on contact with a 1-1/2 inch object (or a 2x4 board laid flat at the center of the door) on the floor. If adjusting either the force or the limit of travel, re-test the door operator. Failure to adjust the operator properly may cause severe injury or death.
- If possible, use the red emergency release handle only when the door is closed. Use caution when using this release with the door open. Weak or broken springs may cause the door to fall rapidly, causing injury or death.
- KEEP GARAGE DOORS PROPERLY BALANCED. (See Garage Door Operator Maintenance) An improperly balanced door could cause severe injury or death. Have a qualified service person make repairs to cables, spring assembly and other hardware.
- SAVE THESE INSTRUCTIONS.**

#### Opening the Door

- With the door in view, press the wall station's UP/DOWN ARROW button or the button assigned to the operator on the remote control, or enter a valid access code and press START/STOP on a remote keypad.
- When the operator is activated, the operator's light will turn on and the door will begin to open.
- The door will open until the open limit is reached. If an obstacle is encountered (operator's light flashes four times) while the door is opening, the door will stop.
- The operator's light will stay on for about five minutes after the door stops.

#### Closing the Door

- With the door in view, press the wall station's UP/DOWN ARROW button or the button assigned to the operator on the remote control, or enter a valid access code and press START/STOP on a remote keypad.
- When the operator is activated, the operator's light will turn on and the door will begin to close.
- The door will close until the close limit is reached. If an obstacle is encountered (operator's light flashes four times), or the safety beam is interrupted (operator's light flashes three times) during closing, the door will stop, then re-open.
- The operator's light will stay on for about five minutes after the door stops.

#### Stopping the Door Mid-travel

- The door can be stopped immediately at any time by pressing the wall station's UP/DOWN ARROW button, the remote control's pushbutton, or press the START/STOP button on a remote keypad (if the remote keypad was used to start the door).
- The next time the operator is activated, the door will move in the opposite direction.

#### Vacation Lock for Additional Security

- Slide the wall station's LOCK switch to the locked position to prevent remote controls from opening the door after the door is completely closed. The remotes can close the door, but not open it. The door can still be opened or closed by using the wall station's UP/DOWN ARROW pushbutton.

**NOTE:** To signal that the vacation switch is locked, the operator's light and red light will flash five times if a remote is activated in an attempt to open the door.

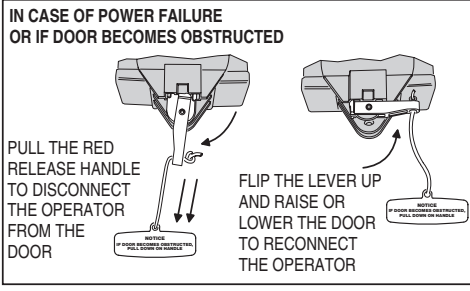
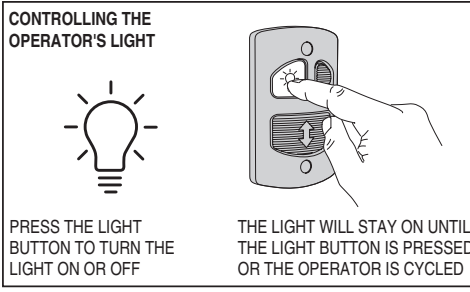
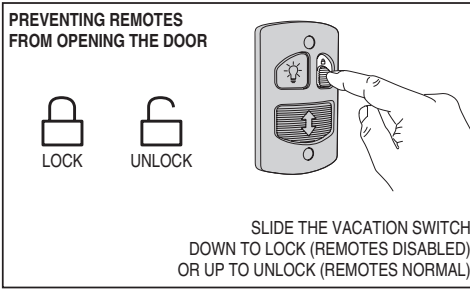
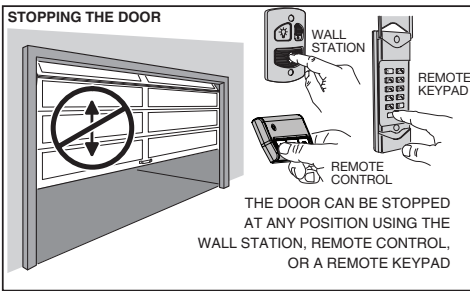
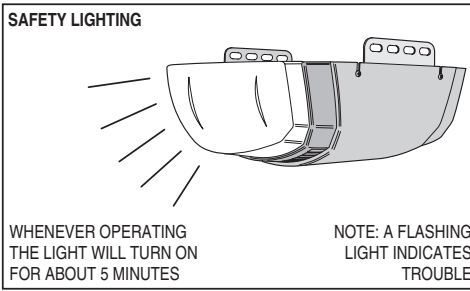
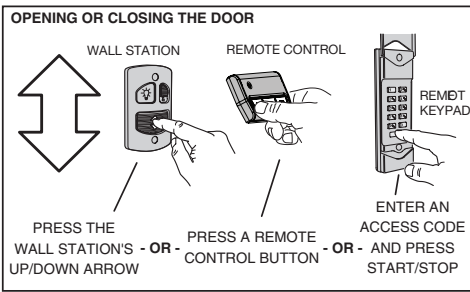
- Slide the wall station's LOCK switch to the unlocked position to return the operator to normal operation.

#### Controlling the Operator's Light

- The operator's light can be lit by pushing the wall station's LIGHT button. The light will remain on until the LIGHT button is pressed again or the operator is cycled.
- If the operator's light is on, pushing the wall station's LIGHT button will turn the operator's light off.

#### Disconnecting the Door from the Operator

- With the door in any position (preferably closed), carefully pull the red release handle. **USE CAUTION IF THE DOOR IS OPEN, THE DOOR MAY DROP.**
- The disconnected door can be opened or closed manually.
- To re-connect the operator, flip the release lever up. Raise or lower the door manually until the operator reconnects.



## 18 Garage Door Operator Maintenance

Weather conditions may affect the door operation which could require some re-setting of the operator's adjustments. Doors may swell and become heavier during wet periods, door hinges and rollers might bind during cold periods. To insure safe operation of the door, perform the following tests, including any additional test steps described.

#### Every Month

- With the door closed, pull the red release handle to disconnect the operator from the door.
- From outside the garage, slowly open the door manually all the way, and then close it all the way. Notice if there is any binding, sticking or rubbing. The door should move smoothly in both directions.
- Raise the garage door about halfway up. Carefully release the door and see if the door balances. It should stay in place. Close the door.

**NOTE:** If the garage door is unbalanced or the door travel isn't smooth, have a qualified garage door professional adjust or repair the door.

- To reconnect the operator, flip the release lever up and run the operator.
- Perform the Safety Beam Test (Section 11).
- Perform the Safety Reversal System Test as described in Section 15.

#### After Servicing the Operator

- Perform the Safety Beam Test (Section 11).
- Perform the Open and Close Limit Adjustments (Section 13).
- Perform the Safety Reversal System Test (Section 15).

#### Every 6 Months

- Check the belt or chain tension.
  - For belt-drive rails, examine the length of the tension spring in the traveler. It should be about 1" long.
  - For chain-drive rails, examine the spacing between the turnbuckle and the rail. The turnbuckle should be slightly above the rail.

**NOTE:** Too much or too little chain tension will cause excessive sprocket noise.

#### Chain Adjustment

If necessary, use the following steps to adjust the chain.

- Hold the turnbuckle with a flat blade screwdriver and loosen the two locknuts with a 7/16" end wrench.
- Twist the turnbuckle to adjust the chain tension. Adjust the chain until the turnbuckle is slightly above the rail.
- Hold the turnbuckle with a flat blade screwdriver and tighten the two locknuts with a 7/16" end wrench.

#### Belt Adjustment

The tension spring in the traveler keeps the belt taut. The factory setting for the tension spring length is .9" long. If the tension spring is longer than 1", adjust the belt.

- Hold the traveler so the adjustment wheel is visible through the large slot.
- Use a flat blade screwdriver to turn the adjustment wheel to compress the tension spring until its length is between .9" and 1" long.

#### Every Year

Check the door hardware for lubrication needs. Lubricate door hinges, rollers and bearings according to door manufacturer's recommended procedures.

## 19 Field Reset

In installations where the door spring, door, or hardware is being replaced, and the operator was already programmed for the old door, reset the operator's settings using the following steps.

- Press and hold down the UP, DOWN, and LEARN buttons at the same time for ten seconds. The red and green indicators and the operator's light will flash twice.
- Release the buttons. The operator will reset force settings and erase all set limits, but will still retain all programmed transmitters in memory.
- AFTER PERFORMING A FIELD RESET, BOTH THE OPEN AND CLOSE LIMITS MUST BE ADJUSTED AND THE AUTOMATIC DOOR FORCE SETUP COMPLETED BEFORE THE OPENER WILL FUNCTION.**

## 20 Troubleshooting

LAMP FLASHES TROUBLE CODE	PROBLEM	CAUSE	REMEDY
1 FLASH	No problem	Remote control entered into memory	Add any additional remote controls (MegaCode™ type only)
2 FLASHES	Door won't close	Shorted wall station wires	Check wall station wires. Be sure both are connected to the terminal screws. Check for a staple in the wall station wires. Remove any staples compressing the wire.
3 FLASHES	Door won't close	Safety beam obstacle	Check for obstacles. Align the safety beam (Section 11)
4 FLASHES	Door reverses or won't open or close	Open or Close force exceeded	Check for obstruction or binding of garage door. Perform field reset (Section 19) if necessary.
5 FLASHES	Door won't open from transmitter	Remote was activated while vacation switch was locked	Unlock vacation switch on wall station
6 FLASHES	Motor ran longer than 30 seconds	Mechanical or electronic failure	Call Technical Services for assistance
7 FLASHES	Limit error	Encoder has detected error or down limit set above up limit.	Re-set the open and close limits. If error occurs again, call Technical Services Group.

#### FFC NOTICE

Changes or modifications not expressly described in this manual or approved by the manufacturer could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Industry Canada and Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### LIMITED WARRANTY

This Linear product is warranted to the original consumer against defects in material and workmanship by Nortek Security & Control (NSC) for:

MODEL	ELECTRONICS	MECHANICAL	MOTOR	BELT	CHAIN
LOC0801	1 year	5 years	Lifetime	Lifetime	5 years

This product is warranted to the original consumer against defects in material and workmanship for the periods mentioned above. NSC will repair, or at its option, replace, any device that it finds requires service under this warranty, and will return the repaired or replaced device to the consumer at NSC's cost. Devices must be sent to NSC for service at owner's expense. This warranty does not apply to damage to the product from negligence, abuse, abnormal usage, misuse, accidents, normal wear or tear or due to failure to follow Seller's instructions, or arising from improper installation, storage or maintenance. In no event will NSC be responsible for incidental, compensatory, punitive, consequential, indirect, special or other damages. The remedies provided by this warranty are exclusive. Some states do not allow the exclusion or limitation of incidental and consequential damages, so the above limitation or exclusion may not apply to you. Any warranties implied by law are limited to the time periods set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. For warranty service and shipping instructions contact NSC Technical Service at the phone number shown below. In order to be protected by this warranty, save your proof of purchase and send a copy with equipment should repair be required. All products returned for warranty service require a Return Product Authorization Number (RPA#). Contact NSC Technical Services at 1-800-543-1236 for an RPA# and other important details.

Copyright © 2020 Nortek Security & Control

10031425 Rev-A